



c360 Reminder Client Installation and Configuration Guide

Microsoft Dynamics CRM 4.0 compatible

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Overview and Notes

Overview

This document outlines the process for installing the c360 Reminder Client for Microsoft Dynamics CRM 4.0.

Microsoft CRM Compatibility

C360 Reminder Client for Microsoft Dynamics CRM 4.0 is compatible with Microsoft CRM 4.0. For additional product information, please visit <http://www.c360.com/Products.aspx>.

Installation Instructions

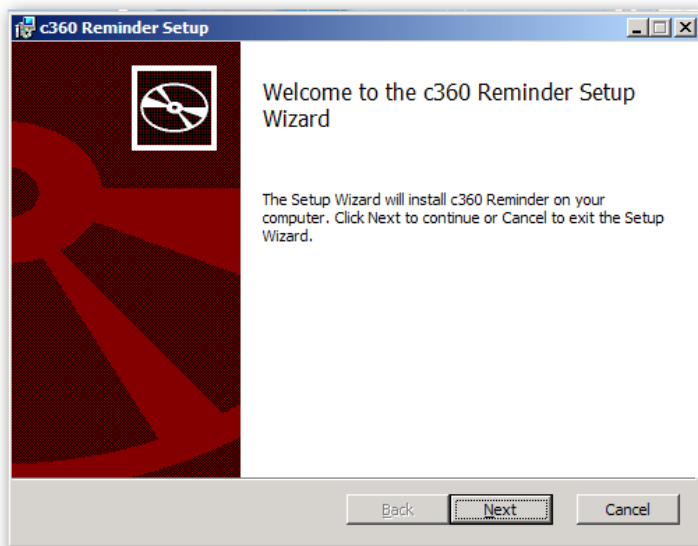
Requirements

To install c360 Reminder client the installation must be run on a windows XP, Vista or Windows 7 workstation with local administrator rights.

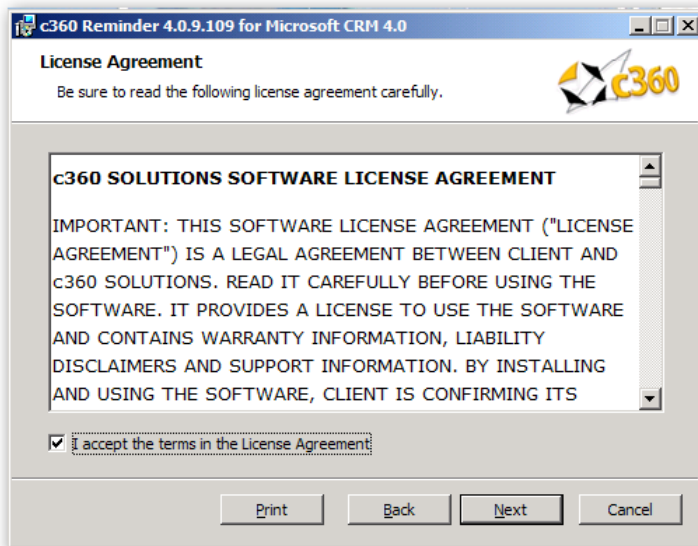
Microsoft .NET framework 3.5 SP1 or above is a pre-requisite for installation.

Steps to install c360 Reminder Client for Microsoft Dynamics CRM 4.0

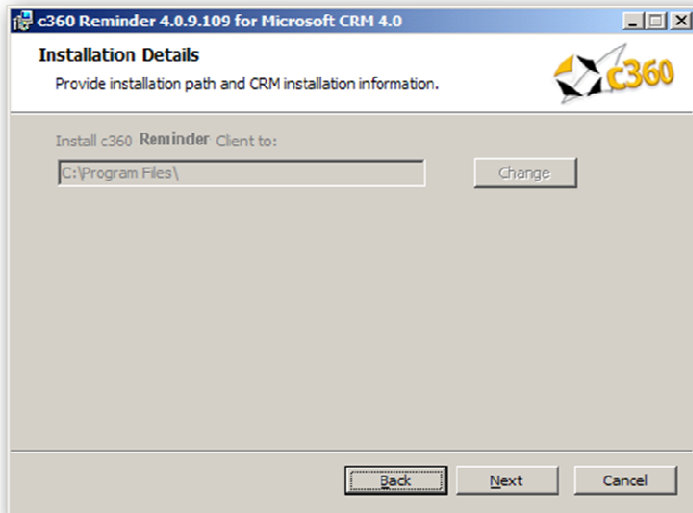
1. Extract the c360 Reminder for MSCRM v4.zip file into a folder on the workstation.
2. Double click the 'c360 Reminder Client for Microsoft CRM 4.0.exe' file. The following screen will appear:



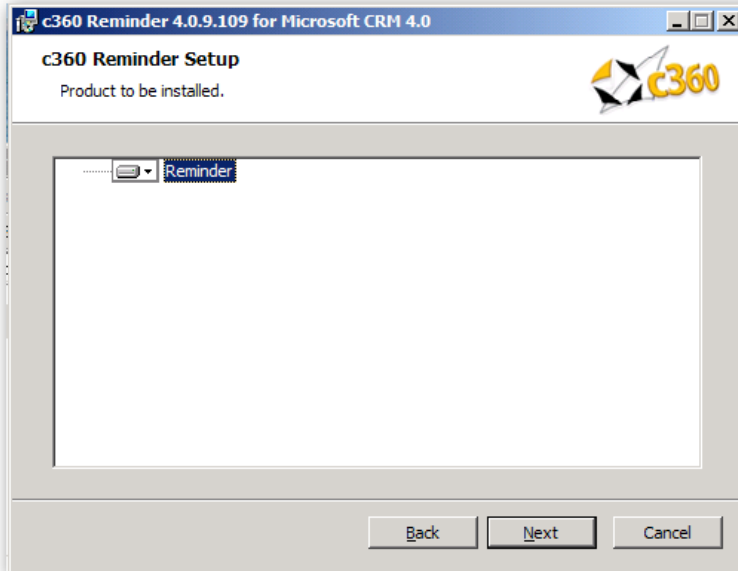
3. Click '**Next**' to begin the installation process.



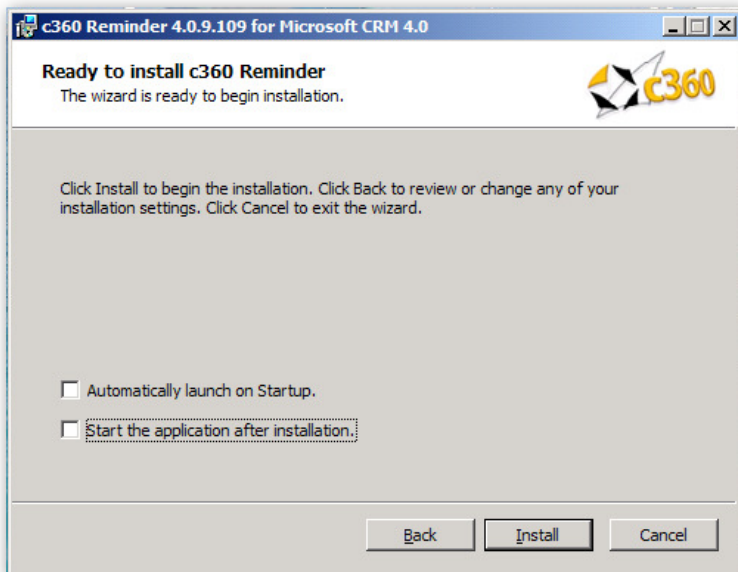
4. If you agree with the terms of the license agreement, select the option labeled 'I accept the terms in the license agreement' and click **'Next'**.



5. Accept the default entry for the installation path or modify. Click **'Next'**.



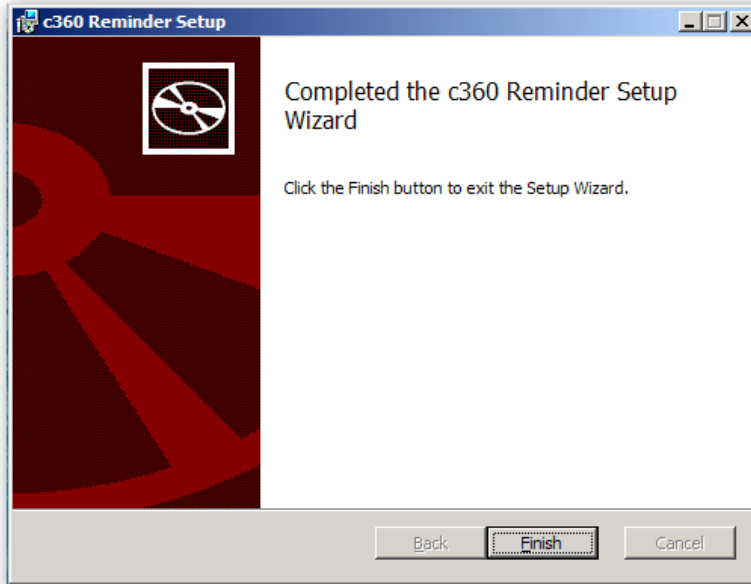
6. Click **'Next'**.



7. Choose options and click **'Install'**.

Note:

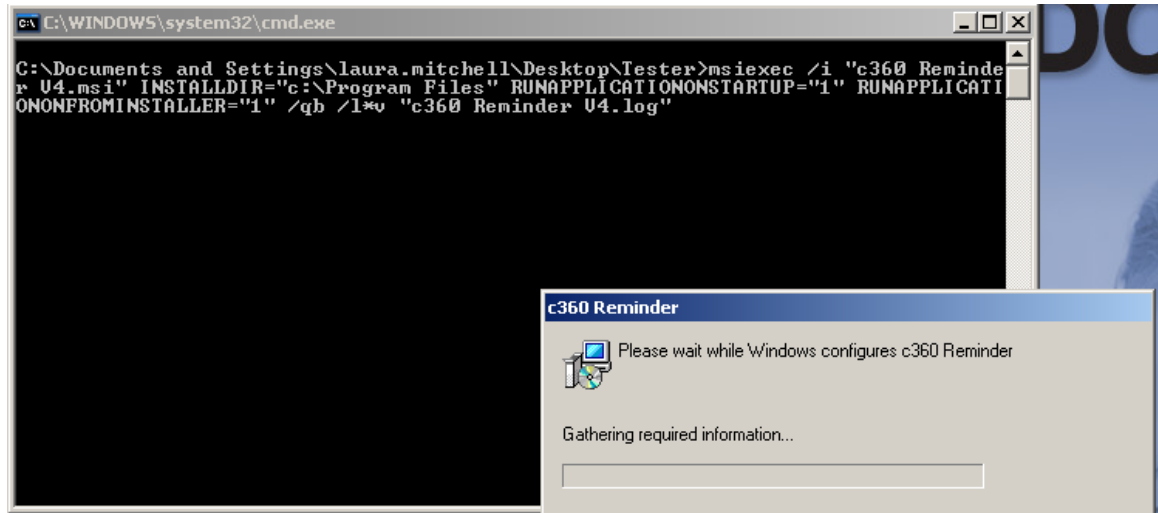
'Automatically launch on Startup' will launch the c360 Reminder Client when the user logs into the workstation.



8. Click '**Finish**' to exit the installation wizard.

Installing the Reminder Client with the Silent Installer

1. Extract the c360 Reminder.bat file and Reminder V4.msi file into a folder on the workstation.
2. Double click the 'Install c360 Reminder.bat' file. This batch file will execute the 'c360 Reminder V4.msi' file with the required parameters and creates c360 Reminder V4.log file in the same directory.





Licensing

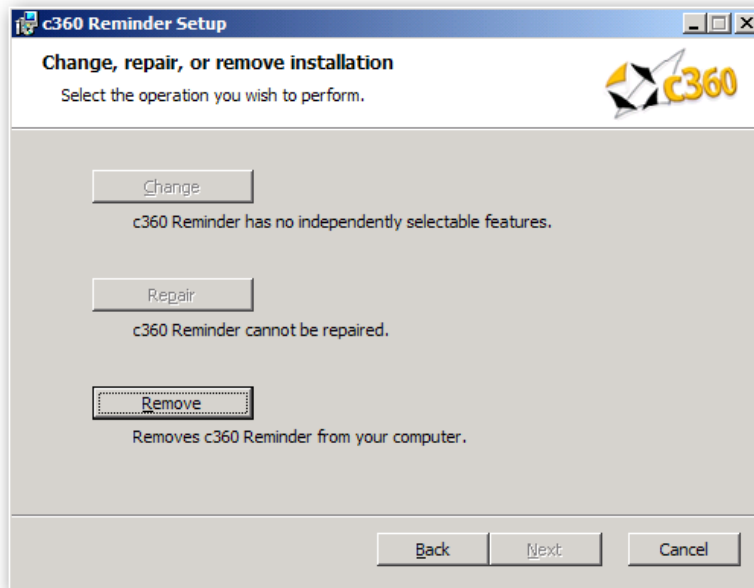
The c360 Reminder Client is not licensed.



Uninstalling c360 Reminder Client _____

Uninstalling c360 Reminder Client

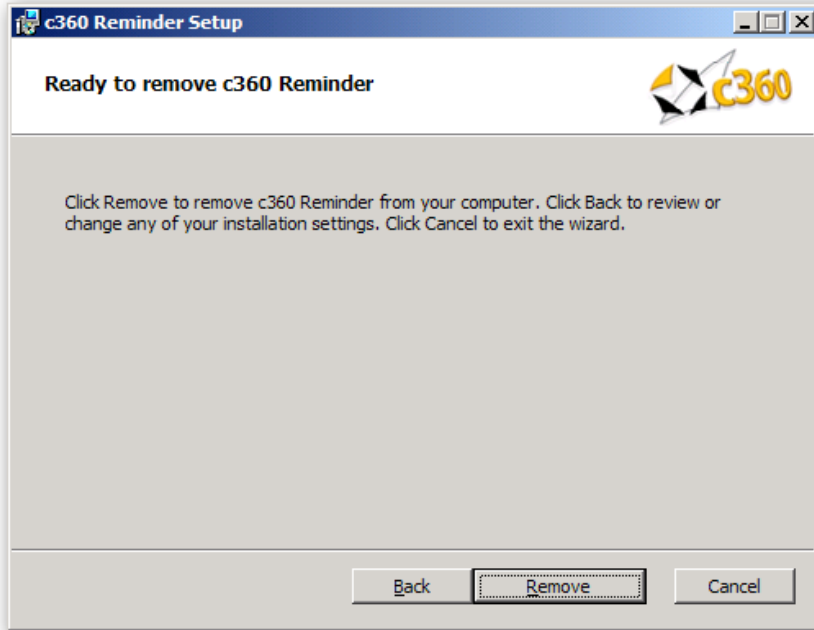
Double click on c360 Reminder Client for Microsoft CRM 4.0.exe. It will go to Maintenance mode as follows.



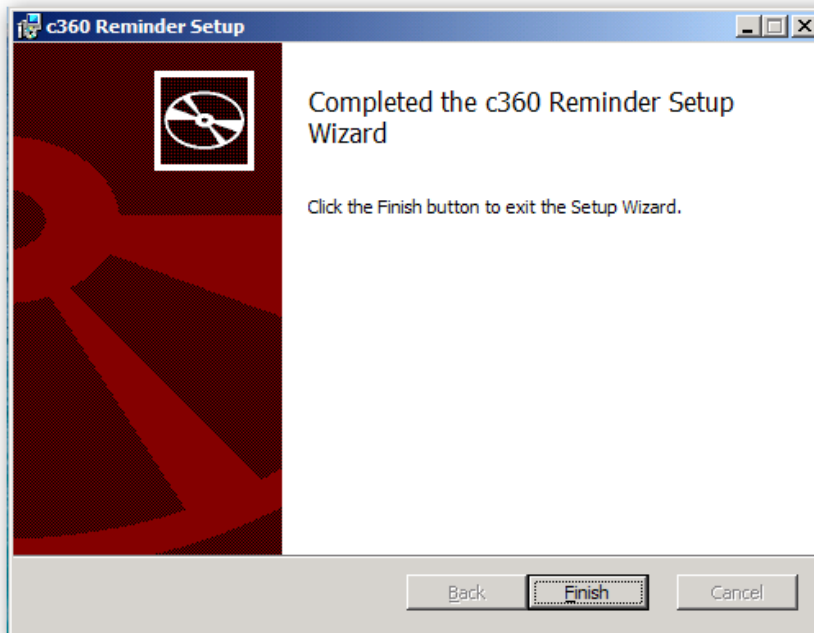
1. Click '**Remove**'.

Notes:

- The Repair Button will be disabled.
- Change Button will be disabled.
- Remove Button is to uninstall c360 Reminder Client.



2. Click '**Remove**'.



3. Click '**Finish**' to complete un-installation of the c360 Sales Productivity Pack.



International Languages ---

c360 Sales Productivity Pack for Microsoft Dynamics CRM 4.0 includes language translation files which allows you to select the language displayed to the user (German, French etc).

Please go to our language product page <http://www.c360.com/Language.aspx> to obtain instructions for installing and configuring the language translation.